

TEXT MESSAGE SERVICE AVAILABLE FOR BLOOD TEST RESULTS.



In partnership with patients for health and wellbeing

We are now routinely offering SMS text messaging of all blood test results for greater patient convenience, saving a phone call to the practice.

Key Messages (Please read carefully)

Your doctor will now text you your blood test results routinely

Please make sure your details held at the practice are up to date

You can opt out of text messaging – please speak to the nurse at your next blood test appointment (please be aware, if you opt out of SMS messaging, this will opt you out of ALL SMS messaging)

You may receive more than one message. Where multiple samples are tested and reported back to the practice this will generate a SMS for each result, it is not possible to state at this point which test this relates to.

Please respond to any messages which ask you to routinely call us and book an appointment.

If you have online access to your records, you may see your test results before your doctor has spoken to you about them. This may be when you cannot contact your surgery, or when the surgery is closed. This means you will need to wait until an appointment is available to talk to your doctor

For full test result information, please use your online account, Systemonline, if you have not signed up for this, please email medicalsecretaries@nhs.net to request a setup, also include **access to medical records** in your request (please allow up to 28 days to activate)

More information for patients can be found at:

<https://www.lhmp.co.uk/text-message-service-now-available-for-blood-test-results/>

To find out more about how to access our online services, please visit our website www.lhmp.co.uk

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